

Information for people from Ukraine

Welcome to Tyrol!

Here you will find an overview of where you can get information and where you can turn to if you have any questions.

Arrival in Tyrol

1. Personal Registration

Please register yourself.

Possibilities for registration are available here:

- **Arrival centre Hotel Europa:**
Südtiroler Platz 2, 6020 Innsbruck (opposite the central train station), open 24h
- **Registration Office Police Station Kufstein (AGM Bahnhof):**
Südtiroler Platz 3, 6330 Kufstein,
daily from 7 a.m. to 7 p.m.
- **Registration Office Police Inspectorate Lienz:**
Hauptplatz 5a, 9900 Lienz, daily 7 a.m. to 7 p.m.
- **Registration Office Police Inspectorate Reutte:**
Obermarkt 2, 6600 Reutte,
Tuesday and Thursday from 7 a.m. to 7 p.m.
- **Registration Office Police Inspectorate Imst:**
Rathausstraße 14, 6460 Imst,
Monday and Thursday from 7 a.m. to 7 p.m.

Please note: When registering, your personal data will be recorded, which is relevant for further services - for example, the processing of basic care and employment opportunities.

2. Health check and accommodation

If you do not have accommodation yet, please contact the arrival centre in Innsbruck. There you will be allocated accommodation and your transport will be organised. If you already have accommodation, please still report to the arrival centre for a health check and registration.

Note: The health check for persons seeking protection from Ukraine includes a corona test, the tuberculosis screening and additional medical examinations if required.

3. Registration in your municipality of residence

Once the registration, health check and accommodation allocation have taken place, you will subsequently report to the registration office in the municipality/city where your accommodation is located. The registration of residence should be done no later than three days after moving into the accommodation.

People who have fled Ukraine can currently travel free of charge on ÖBB trains throughout Austria with the „Not-Ticket Ukraine“. The „Not-Ticket Ukraine“ is available free of charge either on the train from the staff or at the ÖBB ticket counters in the stations.

Questions and answers on various topics: www.tirol.gv.at/ukraine

Hotline of the province of Tyrol: 0800 20 22 66 (Monday to Friday from 8 a.m. to 6 p.m. - you can talk to Ukrainian speakers)

Hotline for acute medical emergencies: Rescue 144

Other important emergency numbers: Police 133 | Fire Brigade 122

Public transport in Tyrol: www.vvt.at | www.ivb.at | www.oebb.at

Arrival centre:

